

## Westhaven Marina - Gate Access

### Introduction

As recently as 15 years ago, there was no need to even lock gates at Westhaven Marina. However these days, we are targeted by thieves both by car and by water. We also know the marina has been used for activities such as drug dealing, poaching, smuggling and prostitution. We have a strong security team and system of CCTV cameras, but the best protection we can offer is to ensure that undesirable visitors can't enter or exit the piers on foot. Unfortunately, widespread sharing of PIN numbers now makes that system unworkable.

For this reason, Westhaven Marina is now issuing berth holders with swipe tags to open the pier gates. Two will be issued per boat, and special arrangements can be made for other users. **PIN codes will be discontinued.**

We are working with the yacht clubs that organise racing to develop workable solutions for specific groups and boats, for example, the crew of racing yachts.

### Gate entry for visitors

Crew members and other guests have two options. One is to ask a registered tag holder to allow them access to the pier each time they visit the boat. The other, which is recommended for anyone visiting Westhaven regularly, is to register with the marina office and obtain their own tag. The cost of this is \$30, and requires a driver's license ID.

### Casual crew member exception - special trial

For boats where the gate entry options described above is unworkable, we are working with the yacht clubs to trial the issue of a temporary PIN code. The code will be renewed on the first working day each month, and will be sent by text message to a mobile number designated by a boat. The code will allow access to one nominated pier between the hours of 0800 to 2100 each race day. When the new code is issued, the old one will be deactivated. It is hoped this will limit the careless sharing of owners' PIN numbers.

Conditions:

Only applications from boats with larger crews or those where it's not feasible to obtain their own tags, will be considered. This will include race boats with very large crews, or those with a large pool of casual crew members.

- Any crew members using Westhaven regularly will be asked to register with the marina as regular crew
- The code is not to be used to provide access for any contractor or workman. This is because our insurance provider and health and safety regulations require us to know when contractors enter and leave the site, and they must be registered separately.

### Questions

Westhaven is working with a delegate from each club on the trial system of temporary PINs. If you have any questions or concerns about the trial, please contact your club.

